Importance of Human Resource Management

- Good human resource practices help in attracting and retaining the best people in the organisation.
- ➤To encourage people to work with diligence and commitment.
- To reduce costs, save scarce resources, enhance profits and offer better pay.

Functions of HRM

- Conducting Research.
- Creating work culture.
- Indentifying and developing persons.
- Retaining suitable persons.
- Developing a communication System.
- Educating managerial personnel.

Limitations of HRM

- **HRM** is of recent origin.
- □Some organizations do not have requisite information about their employees.
- **HRM** is implemented half heartedly.
- □Lack of top management support.
- HRM programmes are confined to class room lectures and expected results are not coming out from this approach.

Environmental Factors

The environment of a business refers to the aggregate of conditions, events and influences that surround and affect it.

External Environment

- Economic factors like suppliers, customers, competitors etc.
- Political legal factors like Factories Act, 1948 Trade Unions Act,1926, The Payment of Bonus Act,1965 etc.
- Social and cultural factors.
- Trade unions constitute one of the major power blocks in many countries.

Internal Environment

- ➢ Organizational culture.
- ≻ Mission.
- Policies provide safe working conditions for employees.
- ➢ Organizational conflicts.
- ➢ Organizational structure.